



May 1, 2008

I C A
2950 S Umatilla St
Englewood CO 80110

Attn: Owner / President

Dear Sir or Madam,

I wanted to write and thank you for the work done at my house, by your company.

What can usually be an exercise in frustration when having home damage repairs turned out to be quite the opposite.

Ernesto Ramart and his team were great to work with and I felt it should be acknowledged. Many times in business true commitment and courtesy to the customer goes unnoticed or unmentioned. We are always made aware of the customer's dissatisfaction, so I felt it necessary to express this customer's great satisfaction of the work performed by the associates of ICA, Inc. and Ernesto.

Please be assured that if my house or any of my friend's or associates home would need restoration work, the referral will go to ICA, Inc. and its fine associates.

Again, thank you,

A handwritten signature in dark ink, appearing to read 'John L. Larson, Jr.', written in a cursive style.

John L. Larson, Jr.
President